

**Breiner, Kirstin**

---

**From:** MacDonald, David  
**Sent:** Tuesday, October 04, 2011 9:18 AM  
**To:** AfterIreneCT  
**Subject:** FW: storm Irene

**From:** Melissa Baskay [<mailto:rnmom@optonline.net>]  
**Sent:** Wed 9/28/2011 9:24 PM  
**To:** Sen. Duff, Bob  
**Subject:** storm Irene

Hi,

I have been hearing people upset with the electrical issues from the storm, I thought you could hear our issue. I live on 120 East Rocks Rd just around the corner. We didn't see the electric company for 8 days. My husband and I took turns calling to hear they had our information and were given time, date, time as to when they accepted to hook us back up and was given the confirmation number all via the voice mail. My son lives in the home in front of us and had the power back late the next day. When we called in for service we explained a tree came down taking the wire off our home. Cable came out the second day and said to call back when the tree was removed. That was done later that day. I'm extremely my husband bought a generator the day before the storm hit, we had some power and a gas stove, so we were managing. If my husband had not been outside on Sunday September 4 who knows when we would have power. Bob got in his truck and literally followed CL&P until they stopped around the corner. He was told we were not on the list but he would come up and put power back to our home, all thanks to my husbands quick action. I was and still am home ill for the past 2 plus months, we managed but I feel the electric company really let us down.

Thanks for listening....

Melissa Baskay